

Instructions to Register in Quality, Safety & Education Portal (QSEP)

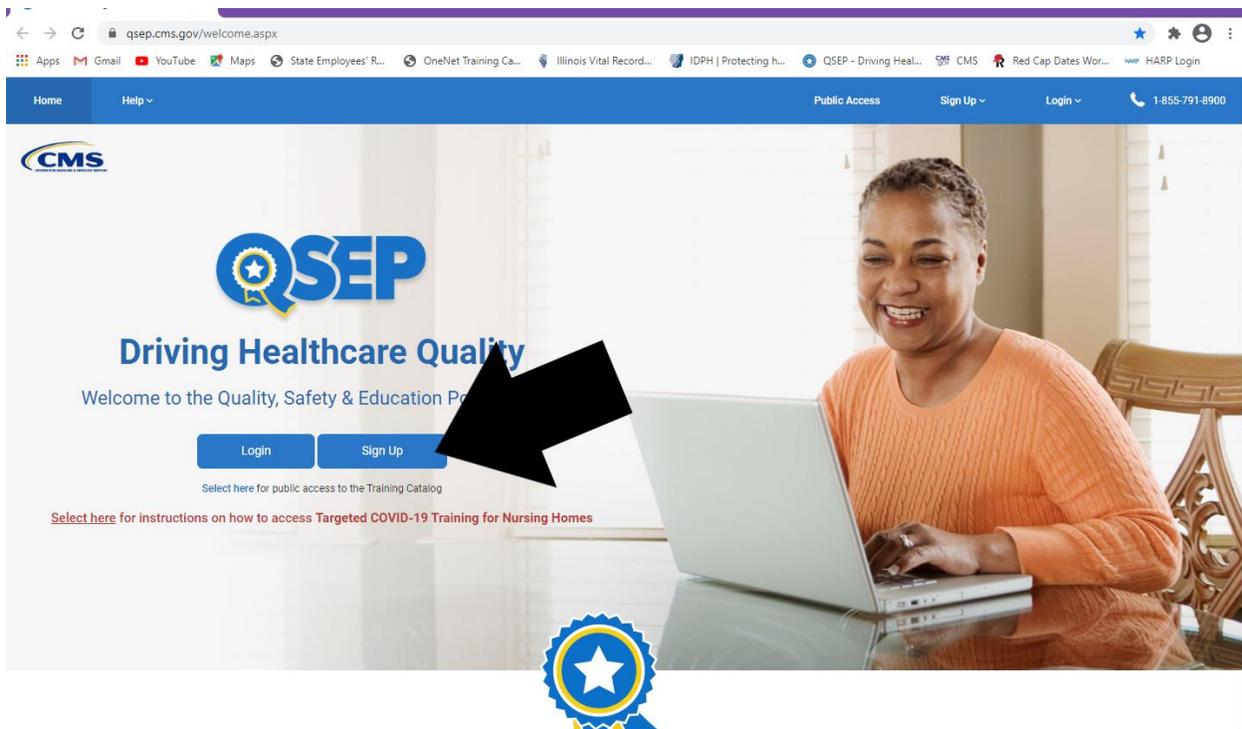
For Licensed only facilities

*must have an accessible email address

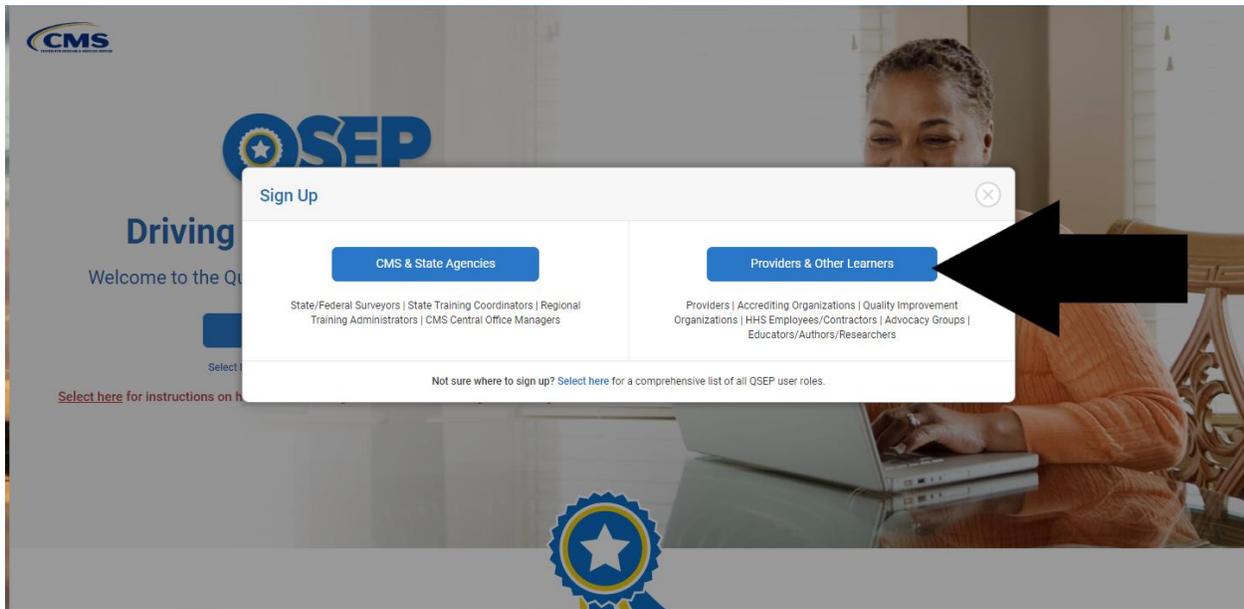
Click on the link to the Quality, Safety & Education Portal (QSEP):

<https://qsep.cms.gov/welcome.aspx>

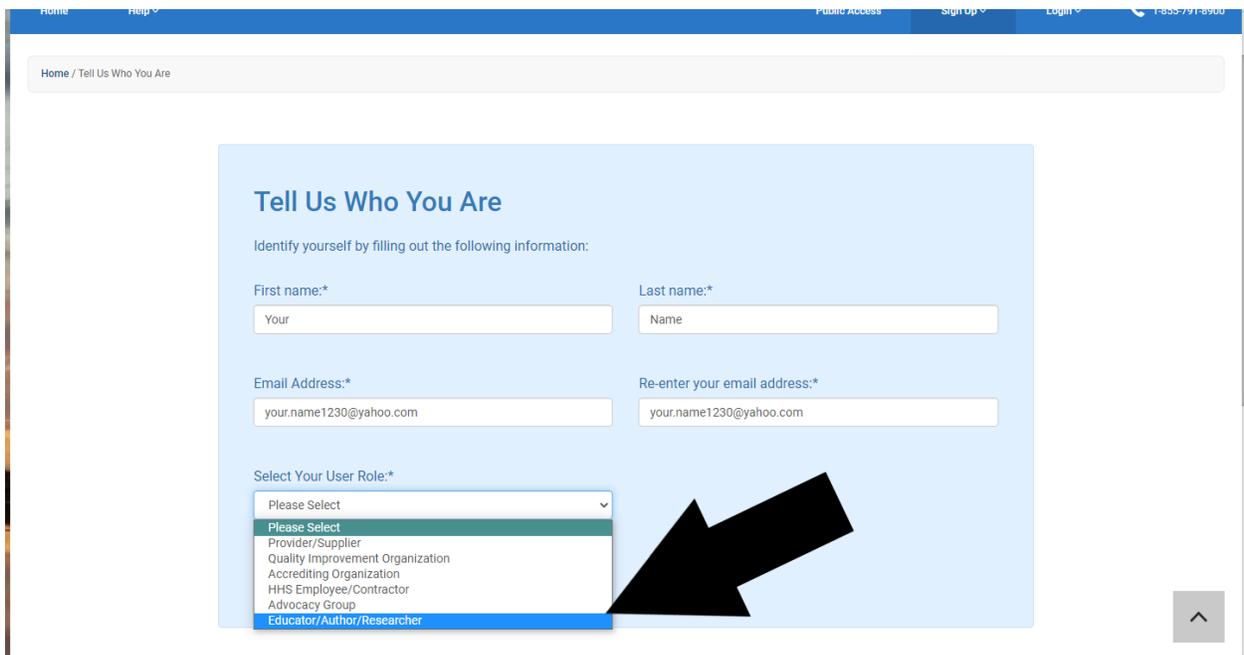
Once on the QSEP landing page, click on “Sign Up”



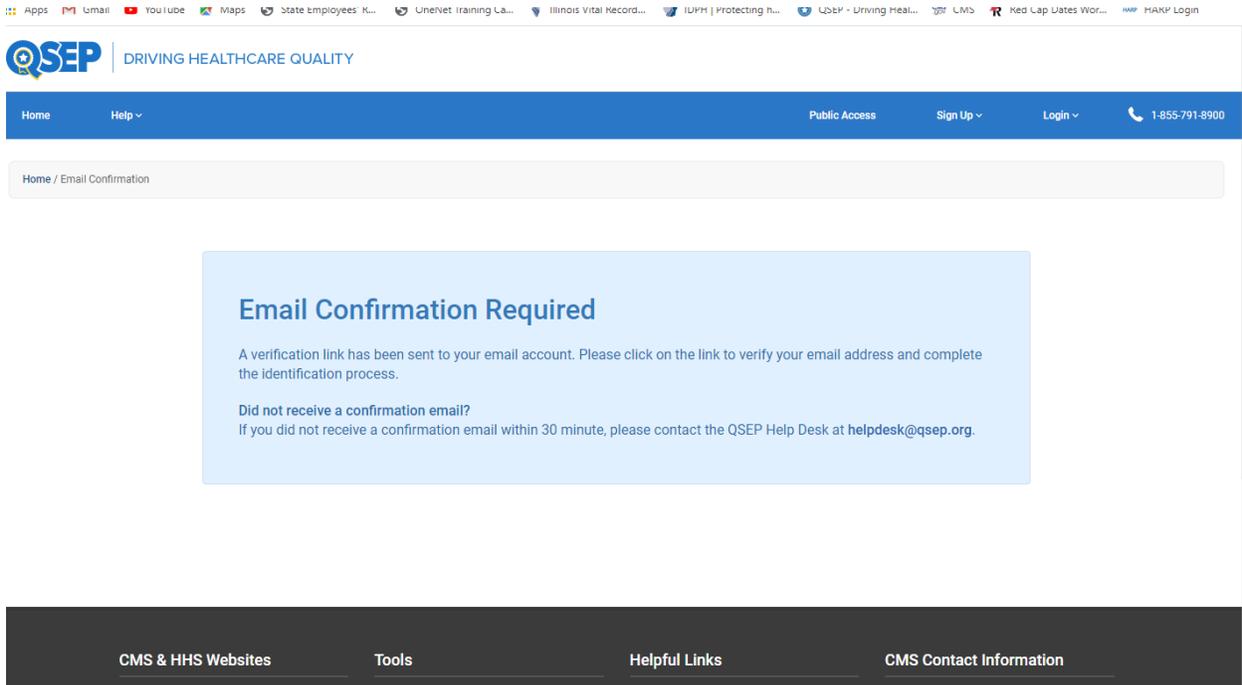
Then click on “Providers & Other Learners”



Enter in your information. Select “Educator/Author/Researcher” when selecting your user role.

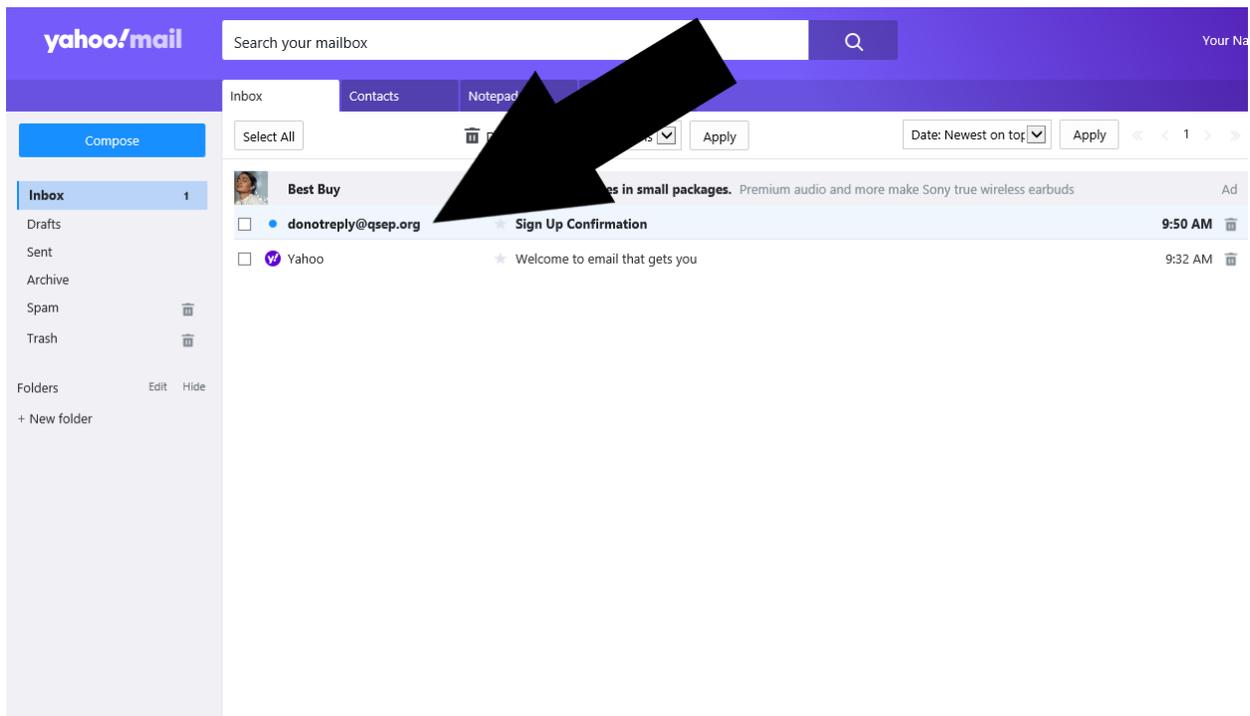


You will then receive the below message and will need to access your email account.



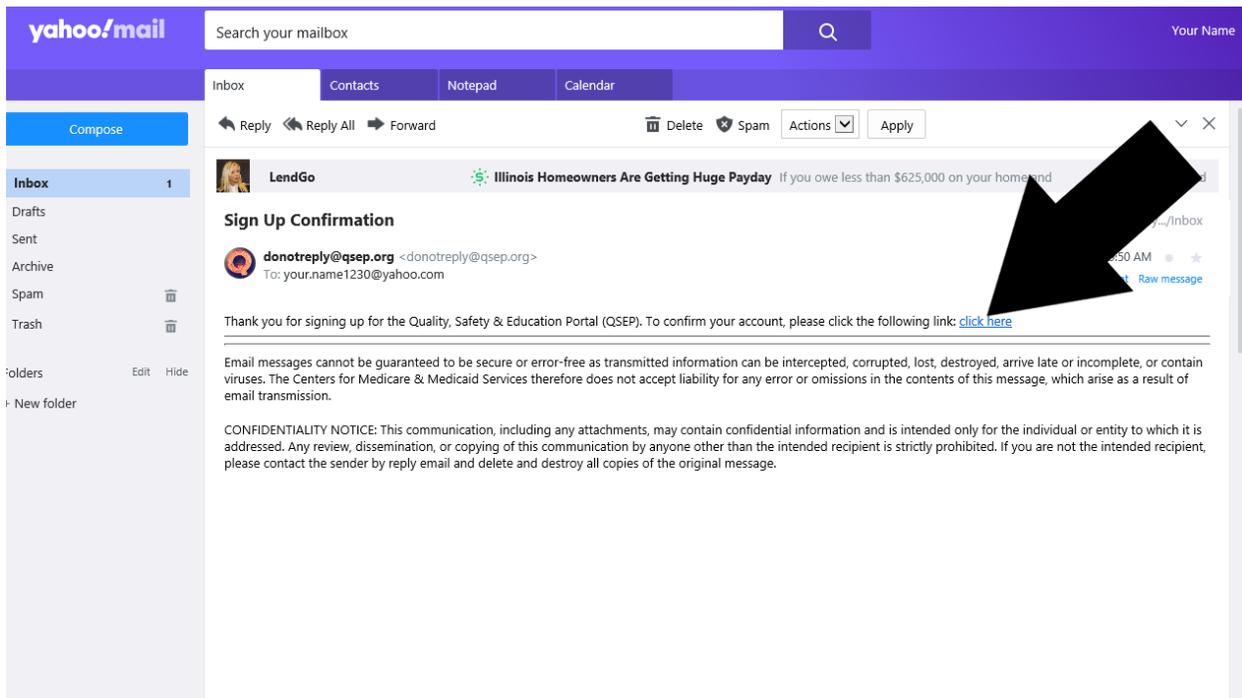
The screenshot shows the QSEP website interface. At the top, there is a navigation bar with the QSEP logo and the tagline "DRIVING HEALTHCARE QUALITY". Below this is a secondary navigation bar with links for Home, Help, Public Access, Sign Up, Login, and a phone number. A breadcrumb trail indicates the user is on the "Home / Email Confirmation" page. The main content area features a light blue box with the heading "Email Confirmation Required". The text inside the box reads: "A verification link has been sent to your email account. Please click on the link to verify your email address and complete the identification process." Below this, it asks "Did not receive a confirmation email?" and provides instructions: "If you did not receive a confirmation email within 30 minute, please contact the QSEP Help Desk at helpdesk@qsep.org." At the bottom of the page, there is a dark footer with links for "CMS & HHS Websites", "Tools", "Helpful Links", and "CMS Contact Information".

The email may go to trash/spam so be sure to check there if it does not go directly to your inbox.

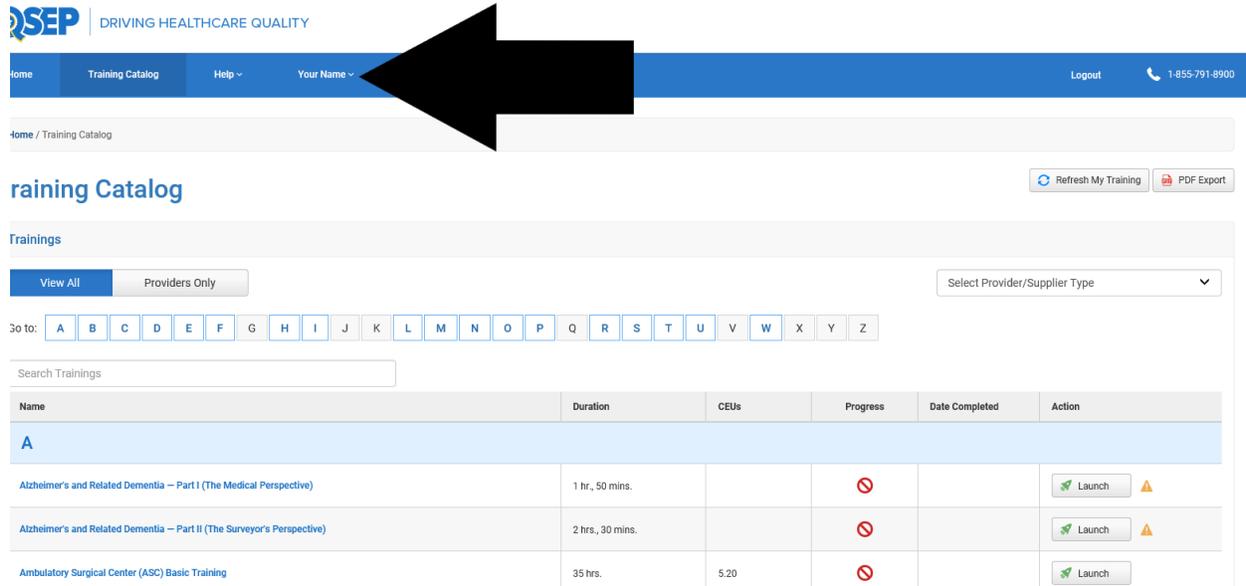


The screenshot shows a Yahoo! Mail inbox. The interface includes a search bar at the top, a "Compose" button, and a sidebar with folders like Drafts, Sent, Archive, Spam, and Trash. The main inbox area shows a list of emails. The top email is from "Best Buy" with the subject "Items in small packages." Below it is an email from "donotreply@qsep.org" with the subject "Sign Up Confirmation", dated "9:50 AM". A large black arrow points to this email. Below it is an email from "Yahoo" with the subject "Welcome to email that gets you", dated "9:32 AM".

Once the email is opened, click where “click here” is highlighted in blue.



That will take you directly to the Training Catalog and your name will appear in the blue ribbon.



Either click on the letter "C" or scroll down to the letter "C".

home / Training Catalog

Training Catalog

Refresh My Training PDF Export

View All Select Provider/Supplier Type

Go to: A B **C** D E F G H I J K L M N O P Q R S T U V W X Y Z

Search Trainings

Name	Duration	CEUs	Progress	Date Completed	Action
A					
Alzheimer's and Related Dementia -- Part I (The Medical Perspective)	1 hr., 50 mins.		⊘		Launch ⚠
Alzheimer's and Related Dementia -- Part II (The Surveyor's Perspective)	2 hrs., 30 mins.		⊘		Launch ⚠
Ambulatory Surgical Center (ASC) Basic Training	35 hrs.	5.20	⊘		Launch

Click on the training you are required to complete defined in the rule.

C

CBTs (Formerly ASPEN and The Long Term Care Survey Process)	4 hrs., 15 mins.		⊘		Launch
CLIA Orientation Training	2 hrs.		⊘		Launch
CLIA Principles of Documentation Activity	Variable		⊘		Launch
CLIA Virtual Basic Training	30 hrs.		⊘		Launch
CMS Hand in Hand: A Training Series for Nursing Homes to Download	3 days				Launch
CMS Legionella and Other Waterborne Pathogens Webinar - Archived			⊘		Launch ⚠
CMS Long Term Care Journal Volume I -- Pressure Ulcer Care	2 hrs., 30 mins.		⊘		Launch ⚠
CMS Long Term Care Journal Volume II -- Urinary Incontinence	1 hr., 45 mins.		⊘		Launch ⚠
CMS Targeted COVID-19 Training for Frontline Nursing Home Staff	3 hrs.		⊘		Launch
CMS Targeted COVID-19 Training for Nursing Home Management	4 hrs.		⊘		Launch
Community Mental Health Centers Basic Training		2.40	⊘		Launch
Complaint & Incident Intake for Long Term Care			⊘		Launch ⚠
Complaint and Incident Intake and Triang	4 hrs		⊘		Launch

You must complete the PRE-TEST prior to training, and it is highlighted in blue. After each item is completed, the item will turn black and the next item will then be highlighted in blue. You can review the training as many times as desired but can only complete the PRE-TEST once and the POST-TEST until passed (score of 80% or above).

Training Menu

Print Page

CMS Targeted COVID-19 Training for Frontline Nursing Home Staff - Training Menu

This Targeted COVID-19 Training for Frontline Nursing Home Staff is intended to provide clinical staff members with best practices for containing and preventing the spread of COVID-19 in nursing homes. This training will aid you in prioritizing resident and staff health during the COVID-19 pandemic.

Training Objectives: On completion of this training, you will be able to:

- Identify how to prevent the spread of infection through hand hygiene, personal protective equipment, and cleaning.
- Implement appropriate screening, surveillance, and cohorting practices.
- Identify how to care for residents with dementia during a pandemic.
- Prepare and implement a vaccine delivery system.

Training Duration: 3 hours

Completion Requirements: This self-paced Targeted COVID-19 Training for Frontline Nursing Home Staff includes a mandatory pretest, five learning modules, a mandatory posttest, and a CMS-approved training evaluation. To pass the Targeted COVID-19 Training for Frontline Nursing Home Staff, you must score a minimum of 80 percent on the training posttest.

Training CEUs: None

Email for Questions: The training is available on-demand online, 24 hours a day, 7 days a week. During the training, questions can be submitted using the comment tool. For all technical issues, including accessing the training, email helpdesk@qsep.org.

PLEASE NOTE: After selecting the play button, load times may vary based on your internet connection. Please allow up to one minute for the training to start. If you continue to experience issues, contact the Help Desk at helpdesk@qsep.org.

Training Menu:

- [CMS Targeted COVID-19 Training for Frontline Nursing Home Staff - Pre-test](#)
- CMS Targeted COVID-19 Training for Frontline Nursing Home Staff (PRE-TEST INCOMPLETE)
- CMS Targeted COVID-19 Training for Frontline Nursing Home Staff - Posttest (PRE-TEST INCOMPLETE)
- CMS Targeted COVID-19 Training for Frontline Nursing Home Staff - Training Evaluation (POSTTEST INCOMPLETE)

In the training, as each module is complete, a green check mark will appear. **All modules must be completed in one sitting.** You cannot complete 2 modules, log out and return later to finish the other 3 modules, the system will make you begin from module 1.

Select a button to begin the next training module. Completed 4 of 5

- ✓ Module 1: Hand Hygiene and PPE
- ✓ Module 2: Screening and Surveillance
- ✓ Module 3: Cleaning the Nursing Home
- ✓ Module 4: Cohorting
- Module 5: Caring for Residents with Dementia in a Pandemic

PREV

Once all modules are complete, you will receive this message.



You must then complete the POST-TEST just as you did the PRE-TEST.

Training Menu

[Print Page](#)

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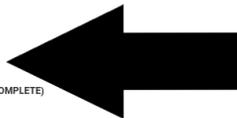
Training Menu:

[CMS Targeted COVID-19 Training for Frontline Nursing Home Staff - Pre-test](#)

[CMS Targeted COVID-19 Training for Frontline Nursing Home Staff \(PRE-TEST INCOMPLETE\)](#)

[CMS Targeted COVID-19 Training for Frontline Nursing Home Staff - Posttest \(PRE-TEST INCOMPLETE\)](#)

[CMS Targeted COVID-19 Training for Frontline Nursing Home Staff - Training Evaluation \(POSTTEST INCOMPLETE\)](#)



After the POST-TEST is complete you must then go back and complete the training evaluation in order to receive your certificate.

Training Menu

Print Page

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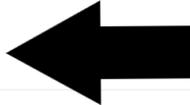
Training Menu:

[CMS Targeted COVID-19 Training for Frontline Nursing Home Staff - Pre-test](#)

[CMS Targeted COVID-19 Training for Frontline Nursing Home Staff \(PRE-TEST INCOMPLETE\)](#)

[CMS Targeted COVID-19 Training for Frontline Nursing Home Staff - Posttest \(PRE-TEST INCOMPLETE\)](#)

[CMS Targeted COVID-19 Training for Frontline Nursing Home Staff - Training Evaluation \(POSTTEST INCOMPLETE\)](#)



After the pre-test, training, post-test and evaluation are complete, return to the Training Catalog page and click on “Refresh My Training” in the upper right corner of the page.

Home / Training Catalog

Training Catalog

Refresh My Training PDF Export

Trainings

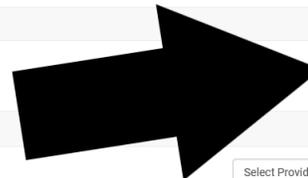
[View All](#) [Providers Only](#)

Select Provider/Supplier Type

Go to: [A](#) [B](#) [C](#) [D](#) [E](#) [F](#) [G](#) [H](#) [I](#) [J](#) [K](#) [L](#) [M](#) [N](#) [O](#) [P](#) [Q](#) [R](#) [S](#) [T](#) [U](#) [V](#) [W](#) [X](#) [Y](#) [Z](#)

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Alzheimer's and Related Dementia -- Part II (The Surveyor's Perspective)	2 hrs., 30 mins.				Launch
Ambulatory Surgical Center (ASC) Basic Training	35 hrs.	5.20			Launch



Once you have refreshed the page, it will show the training as complete and have a ribbon icon in the far-right column to view/print your certificate of completion.

CLIA Orientation Training	2 hrs.		⊘		Launch
CLIA Principles of Documentation Activity	Variable		⊘		Launch
CLIA Virtual Basic Training	30 hrs.		⊘		Launch
CMS Hand in Hand: A Training Series for Nursing Homes to Download	3 days				Launch
CMS Legionella and Other Waterborne Pathogens Webinar - Archived	46 mins.		⊘		Launch ⚠
CMS Long Term Care Journal Volume I – Pressure Ulcer Care	2 hrs., 30 mins.		⊘		Launch ⚠
CMS Long Term Care Journal Volume II – Urinary Incontinence	1 hr., 45 mins.		⊘		Launch ⚠
CMS Targeted COVID-19 Training for Frontline Nursing Home Staff	3 hrs.		✔	12/08/2020	Re-Launch ⚙
CMS Targeted COVID-19 Training for Nursing Home Management	4 hrs.		✔		Launch
Community Health Assessment Basic Training	24 hrs.	2.40	✔		Launch
Complaint & Incident Resolution Long Term Care	Variable		✔		Launch
Complaint and Incident Resolution and Triage	4 hrs.		✔		Launch
Compliance with Liability Notices and Beneficiary Appeal Rights	45 mins.		⊘		Launch ⚠
COVID-19 Infection Control	15 mins.		⊘		Launch

Certificate of completion.


CENTERS FOR MEDICARE & MEDICAID SERVICES

Certificate of Completion

U.S. Department of Health and Human Services Centers for Medicare & Medicaid Services

This is to certify

Your Name

has successfully completed

CMS Targeted COVID-19 Training for Frontline Nursing Home Staff

Sponsored by and under the jurisdiction of the Centers for Medicare & Medicaid Services

12/08/2020


David Wright, Director
Quality, Safety & Oversight Group
Center for Clinical Standards and Quality
Centers for Medicare & Medicaid Services




Tarnisha Boone, Director
Quality, Safety & Education Division
Center for Clinical Standards and Quality
Centers for Medicare & Medicaid Services