



How to Manage When No One Wants to Work Webinar

Tuesday, April 26, 2022 | 2:00 - 3:00 pm CT

| How to Manage When No One Wants to Work Webinar

The biggest challenges facing housekeeping departments in all of health care are changing regulations, increased responsibility, and a staffing crisis like none of us has ever experienced.

In this webinar, Housekeeping Managers, EVS Directors and Facility Operators will learn valuable tools, strategies and insights to help them effectively manage their housekeeping department, including:

- Staffing Shortages
- COVID-19 Outbreaks
- Room Changes
- Laundry Shortages
- Project Work, etc.

Objectives

Through this interactive webinar, participants will:

- Learn the key elements of a cleaning methodology
- Learn how to effectively communicate with staff and residents
- Learn how to use a leadership system
- Learn how to pivot from one priority to another on a day-to-day basis

This webinar is perfect for anyone looking for more ways to provide a clean, safe and sanitary home for their residents, family members and staff.

Speaker: Ralph Peterson has been providing cleaning services to the health care industry for more than 20 years. He is the founder and CEO of the Housekeeping Leadership Academy, the #1 Housekeeping Management Training Center that serves the Senior Care industry in the United States. He is a Best-Selling Author of four bestselling books, a Management Development Coach and a retired US Marine.

Target Audience: Housekeeping Managers & Staff, EVS Directors, Facility Operators and anyone involved in housekeeping management would benefit from attending.

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