



**COVID-19 Question and Answer Session  
for Long-Term Care and Congregate Residential Settings**

August 7th, 2020

# Housekeeping

- All attendees in listen-only mode
- Submit questions via Q&A pod to **All Panelists**
- Slides and recording will be made available later

# Agenda

- Upcoming webinars
- Point Of Care Testing
- Reporting Requirements
- FAQ from last week
- Open Q & A

Slides and recording will be made available after the session.

# IDPH webinars

## Friday Brief Updates and Open Q&A (1-2 pm):

Friday, August 14	<a href="https://illinois.webex.com/illinois/onstage/g.php?MTID=ebe3b3bd1248ce342646be66bc60e2f59">https://illinois.webex.com/illinois/onstage/g.php?MTID=ebe3b3bd1248ce342646be66bc60e2f59</a>
Wednesday, August 19	<a href="https://illinois.webex.com/illinois/onstage/g.php?MTID=e5ae6e005f2a7e62eab8ac22849e6dc2a">https://illinois.webex.com/illinois/onstage/g.php?MTID=e5ae6e005f2a7e62eab8ac22849e6dc2a</a>
Friday, August 28	<a href="https://illinois.webex.com/illinois/onstage/g.php?MTID=ec7830c54e232b98b51c7712eb567d015">https://illinois.webex.com/illinois/onstage/g.php?MTID=ec7830c54e232b98b51c7712eb567d015</a>

Slides and recordings will be made available after the sessions.



# HHS Distribution of Point-of-Care (POC) Testing Machines

## Background

- HHS is beginning to distribute antigen POC testing machines and initial allotment of test kits to nursing homes
- Nursing homes will receive either Quidel Sofia 2 Instrument or Becton, Dickinson and Company (BD) Veritor™ Plus System

## Websites

- HHS/CMS frequently asked questions [sheet](#)
- Point-of-care device allocation [list](#)

# Point-of-Care Testing for COVID-19 in Long-Term Care

- Lab-based RT-PCR tests for COVID-19 are considered “gold standard” for diagnostic accuracy.
  - Turnaround time from sample collection to result reporting is 24 to 48 hours at best and, in some real-world settings, often 4 to 7 days or longer. Utility of testing for detection and outbreak control declines as time passes.
- POC tests have excellent sample-to-result turnaround times.
  - Trade-off with currently available POC tests: sensitivity is lower. Some infections that would be detected by a lab-based test will be missed by POC test.

# Considerations for Point-of-Care Testing

## POC testing for diagnostic purposes

- Intended use of currently available POC instruments is for diagnostic use, i.e., evaluation of persons with symptoms suggestive of COVID-19.
- According to manufacturer's data submitted to the FDA, false-positive results are rare with currently available point-of-care COVID-19 tests.
  - Therefore, positive test results can guide immediate infection control measures.
- False-negative results are relatively common. Manufacturers of POC systems caution that “[A] negative result does not rule out COVID-19 and should not be used as the sole basis for treatment or patient management decisions, including infection control decisions.”
  - Therefore, if resident or staff has COVID-19 symptoms and POC test is negative, individual should be managed as suspect case pending confirmatory PCR test from reference laboratory.

# Considerations for Point-of-Care Testing (cont.)

## **POC testing for screening purposes.**

- Larremore et al.\*, suggest that speed of result reporting and frequency of repeated testing contribute more to the impact of surveillance testing than does sensitivity.
- Delayed reporting may result in a dramatic drop in control of viral spread.
- Based on this reasoning, if a facility cannot readily access PCR testing with rapid turnaround, then POC testing should be considered as a tool for mass screening.

\*Larremore et al., <https://www.medrxiv.org/content/10.1101/2020.06.22.20136309v2>; this analysis has not yet been published in a peer-reviewed journal.

## Considerations for Point-of-Care Testing (cont)

- **CLIA waiver is required for POC testing.**
  - COVID-19 POC test systems that have received FDA EUA are authorized for use in patient care settings that operate under a CLIA Certificate of Waiver.
  - Facilities operating under a waiver must obtain the appropriate certification and comply with the State of Illinois CLIA rules. More information can be found at the IDPH CLIA program website: <http://www.dph.illinois.gov/topics-services/health-care-regulation/CLIA>.

# Reporting Requirements

- **Facility must report all POC testing results to public health authorities, to include:**
  - **Each individual** test result via Illinois' National Electronic Disease Surveillance System ([NEDSS](#)) within 24 hours of test completion
  - **Aggregate** testing numbers by 9:30am daily to an [IDPH portal](#)
  - **Each positive** test result to their certified local health department. Facilities should also report all individual test results from mass screening to their certified local health department in batch format (“line list”)

\*Additional details on POC testing forthcoming in a SIREN memo

# I-NEDSS Registration

- Facilities need to register as an I-NEDSS reporter before starting POC testing
  - Recommend that each facility have more than one person register
  - Those who previously gained XDRO registry access should have access to I-NEDSS already
- I-NEDSS is housed within the IDPH Web Portal

# Request an IDPH Web Portal Account

Apply for access at: <http://portalhome.dph.illinois.gov/>



Illinois Department of Public Health  
Health Alert Network  
Web Portal

## Welcome to the IDPH Web Portal

From here, you can:

- Find all your public health related information at one secure site.
- Join online communities to share files, discussions, calendars and more.
- Access Web-based applications.

**Requirements:** To access the IDPH Web Portal, users must be running Internet Explorer 9.0 or higher. Some portal applications may not function properly with other browsers such as Mozilla Firefox.

**Current Users:** click here to access the portal: [DPH Portal Login](#)

### PASSWORDS:

If you want to reset your password without calling the IDPH Helpdesk or the State of Illinois DoIT Customer Service Center, please take a few moments to register by going to:

<https://imreg.illinois.gov>

- In order to utilize this solution, you must have an email address that is individual to you only, no shareable email addresses are allowable.

To **RESET** your Password (Must be registered):

<https://imreset.illinois.gov> to reset your password

- You must enter username as **idph\username**

I need to...

[Register for a Portal Account](#)

**For Technical Support issues (anything except Password Resets), please contact the DoIT Customer Service Center (CSC) at the appropriate number listed below.**

- Springfield: 217-524-DoIT (217-524-3648)
- Chicago: 312-814-DoIT (312-814-3648)

### Technical Support Week Days (8A-5P, Monday-Friday)

Contact the IDPH Helpdesk at 866-220-5247 or via email at [DPH.Helpdesk@illinois.gov](mailto:DPH.Helpdesk@illinois.gov) for Portal access and web-based application support. Please include your name, phone number, and specific application name, detail of the issue and error messages, if any, in your description of the problem within the email message to ensure efficient resolution.

**All other Times,** contact the Customer Service Center at the appropriate Springfield or Chicago number listed above or send an email to [DoIT.Helpdesk@Illinois.gov](mailto:DoIT.Helpdesk@Illinois.gov).

- No password resets will be conducted over the telephone by DoIT CSC staff.
- Please include your name, phone number, and specific application name, detail of the issue and error messages, if any, in your description of the problem within the email message to ensure efficient resolution.

# Request an IDPH Web Portal Account



Illinois Department of Public Health  
Health Alert Network (HAN)  
User Registration

## Web Portal User Agreement

**USER MUST READ THIS WEB PORTAL USER AGREEMENT BEFORE APPLYING FOR, ACCEPTING, OR USING A USER ACCOUNT TO ACCESS THE ILLINOIS DEPARTMENT OF PUBLIC HEALTH (IDPH) WEB PORTAL. IF THE USER DOES NOT AGREE TO THE TERMS AND CONDITIONS OF THIS WEB PORTAL USER AGREEMENT, AN ACCOUNT WILL NOT BE ISSUED IN HIS/HER NAME.**

This Agreement will become effective on the date the facility employee (User) submits the user registration application form to the designated Portal Registration Authority (PRA) at his/her Facility. By submitting the registration application form, the User is expressing his/her agreement to the terms of the Web Portal User Agreement (Agreement).

### The Web Portal User agrees to:

1. Make true representation regarding information to be used in his/her profile for identification and authentication purposes;
2. Upon issuance of a Web Portal User account, the applicant as the user will review the associated profile to ensure that all user information included is accurate;
3. Make use of the portal resources solely for legal and authorized State and Public Health business, consistent with applicable local, state and federal laws, mandates and regulations;
4. Take reasonable precautions to prevent any compromise, modification, loss, disclosure, or unauthorized use of his/her user account and associated privileges;
5. Protect his/her associated user password by following the required guidelines for password definition and maintenance;
6. Immediately inform the Portal Registration Authority or the IDPH Security Administrator (SA) of a suspected compromise of the user account;
7. Review and follow changes and updates to policies for using the Web Portal posted on this web site.

### The Web Portal User agrees to adhere to the Password Guidelines as follows:

1. Not easily guessed and no common words or names.
2. A combination of letters and numbers
3. A minimum of eight characters
4. Changed at least every 90 days and whenever it is suspected someone knows the current password
5. Unique within a 12 month period - passwords not reused or repeated.

### The Web Portal User agrees to adhere to Confidentiality Requirements as follows:

1. The User shall secure his/her password to the Web Portal.
2. The User shall not use, divulge, or otherwise compromise the integrity of his/her user account and password
3. To access the Web Portal only in the course of his/her official duties as an employee of the Facility
4. To maintain confidentiality of all data, documents, memoranda and any other materials accessed from the Web Portal
5. In the event User needs to share materials obtained from the Web Portal with other individuals, the User will only provide such materials to authorized employees at the Facility, and the User will ensure those authorized employees agree to adhere to the requirements contained in this agreement
6. That the information and materials the User may access at the Web Portal contains confidential and proprietary information of the Illinois Department of Public Health
7. To not disclose orally, nor prepare any writings, reports, publications, etc., or disseminate in any other manner materials contained in or obtained from the Web Portal for release to third parties, except as specifically required by or with the written permission of the Illinois Department of Public Health
8. If the User receives a request for information from the Web Portal link, the User will notify the Department of Public Health immediately. A request for information includes a subpoena, court order, Freedom of Information Act request or a request from a researcher. Any issue whether information is to be released shall be resolved by the Department
9. In the event the User fails to adhere to the provisions contained within the agreement, the User shall be subject to any or all of the following: termination from access to the Web Portal, discipline, and termination from employment
10. All other information required to be kept confidential in accordance with Confidentiality/Privacy Policies enforced by IDPH.

### The User agrees to Termination as follows:

1. Violation of this agreement or of the trust relationship with IDPH may result in IDPH terminating the User agreement and revoking User privileges.
2. The User acknowledges that a violation of this agreement will result in irreparable harm, and hereby accepts responsibility for his/her actions.
3. Misuse of information technology resources may also subject the User to penalties under state and federal law not limited to the Computer Crime Prevention Law (720 ILCS 5/16D).

### Disclaimer of Liability

Neither the Illinois Department of Public Health nor any of its employees shall be held liable for any improper or incorrect use of the information described and/or contained in the Web Portal and assumes no responsibility for anyone's use of the information. In no event shall the IDPH web site, web portal, or its employees be liable for any direct, indirect, incidental, special, exemplary, or consequential damages (including, but not limited to, procurement or substitute goods or services; loss of use, data, or profits; or business interruption) however caused and on any theory of liability, whether in contract, strict liability, or tort (including negligence or otherwise) arising in any way out of the use of this system, even if advised of the possibility of such damage. This disclaimer of liability applies to any damages or injury, including but not limited to those caused by any failure of performance, error, omission, interruption, deletion, defect, delay in operation or transmission, computer virus, communication line failure, theft or destruction or unauthorized access to, alteration of, or use of record, whether for breach of contract, tortious behavior, negligence or under any other cause of action.

This form should be used **only** to register to create a new username for the IDPH Web Portal. If you already have a username, please exit and have your facility PRA send an email to DPH Security requesting the additional application access needed. Please enter the following information. \* denotes a required field.

A username will be created automatically upon submission of your registration request and a copy of the request will be sent to you via email.

First name: \*

Last name: \*

Password: \*

Confirm password: \*

Title: \*

Organization: \*

Department: \*

Work address: \*

City: \*

State: \*

ZIP code: \*

E-mail: \*

Confirm E-mail: \*

Work phone #: \*

Cell phone #:

Pager #:

FAX #:

Supervisor's name:

Purpose for registration:

Password must be a mix of letters and numbers, with a minimum of one capital letter and eight characters in length.

Please check the appropriate box(es) below to request access to restricted applications.

- Beach Monitoring System
- Blood Lead Billing System (MoveIT)
- Cancer Registry System
- EMS Licensing System
- Environmental Health Licensing System
- Food Service Sanitation Manager Certification
- Genetic Counseling System
- HAN Alert Notification Recipient
- HAN Alert Notification System Author
- Health Care Worker Background Check System
- Healthy Homes and Lead Poisoning Surveillance System
- Hospital Bypass/State Disaster Reporting System
- I-CARE/Immunization Registry (click here to select the [KeyMaster's e-mail](#): )
- I-CARE/SFTP (MoveIT) HL7 File Transfer
- I-CARE/HTTPS (Web Services) HL7 File Transfer
- INEDSS (Disease Surveillance) System/XDRO registry (extensively drug resistant organism)
- LHRG Performance Indicators
- MoveIt File Transfer
- Newborn Screening eReports (enter IDPR or Professional License #: )
- Perinatal HIV Reporting System
- Portal Community (please specify the name in the Purpose for registration field above)
- Refugee Health Assessment Program in Illinois (ReHAPI)
- Smoke-Free Illinois Enforcement System
- Trauma/HSVI Registry System
- West Nile Virus System
- Other (please specify in the Purpose for registration field above)

Applicants check here to request I-NEDSS/XDRO access

PRA indicated here

PRA E-mail: \* select from the [Portal Registration Authority](#) list:

Submit Cancel

Registration form fields: Password, m password, Title, Organization, Department, Work address, City, State, ZIP code, E-mail, Confirm E-mail, Work phone #, Cell phone #, Pager #, FAX #.

Browser window: PRA List - Google Chrome  
wpur.dph.illinois.gov/WPUR/selectPRA

**Portal Registration Authority List**

Enter a keyword to search for your organization:

Note: if no keyword is entered, a large list of organizations will be retrieved which may take several minutes. **If you can't find your organization, you can search idph and then select IDPH / DPH SECURITY.** IDPH/DPH Security is not a Portal Registration Authority (PRA). DPH Security will work with you to establish a PRA for your organization.

**Tip:** When searching for your PRA, you may need to look under your facility name, the facility's previous name if it has changed recently, or your company name if your facility is part of a larger corporation.

If you can't find your organization or you don't have a PRA, select IDPH/DPH Security and IDPH will help you set up a PRA.

- MoveIt File Transfer
- Newborn Screening eReports (enter IDPR or Professional License #: )
- Portal Community (please specify the name in the Purpose for registration field above)

Please check the appropriate box(es) below to request access to restricted applicat

- Beach Monitoring System
- Blood Lead Billing System (MoveIT)
- Cancer Registry System
- EMS Licensing System
- Environmental Health Licensing System
- Food Service Sanitation Manager Certification
- Genetic Counseling System
- HAN Alert Notification Recipient
- HAN Alert Notification System Author
- Health Care Worker Background Check System
- Healthy Homes and Lead Poisoning Surveillance System
- Hospital Bypass/State Disaster Reporting System
- I-CARE/Immunization Registry (click here to select the [KeyMaster's e-mail:](#) )
- I-CARE/SFTP (MoveIT) HL7 File Transfer
- I-CARE/HTTPS (Web Services) HL7 File Transfer
- INEDSS (Disease Surveillance) System/XDRO registry (extensively drug resistant organism)
- LHPG Performance Indicators
- MoveIt File Transfer
- Newborn Screening eReports (enter IDPR or Professional License #: )
- Perinatal HIV Reporting System
- Portal Community (please specify the name in the Purpose for registration field above)
- Refugee Health Assessment Program in Illinois (ReHAPI)
- Smoke-Free Illinois Enforcement System
- Trauma/HSV1 Registry System
- West Nile Virus System
- Other (please specify in the Purpose for registration field above)

PRA E-mail: \* select from the [Portal Registration Authority](#) list:



## After Submitting an Application

- 1) IDPH Security will review the application and reach out to the facility PRA for approval.
- 2) Once PRA approves, IDPH will set up user name, account, etc. for the IDPH web portal.
- 3) Once the account is set up, IDPH will send a confirmation email to the user with instructions on how to log in.

## For outbreak facilities testing with IDPH Lab

- IDPH has implemented the IL ETOR portal (Illinois Electronic Test Ordering and Reporting portal), a web-based portal that allows a submitter to enter electronically all the necessary data to submit a COVID sample.
  - Once the submission is complete, printed ETOR order form must accompany sample to the lab.
  - Patient data is electronically transferred to IDPH lab where specimen will be processed.
  - In ETOR, submitter can view when sample has been received at the designated IDPH lab along with real-time testing progress.
  - Once testing is complete, the laboratory releases results into the portal as a PDF which can be downloaded for quick access and follow up with the patient.
- To enroll your facility in the IL ETOR portal or if you have further questions, please email [DPH.LABS.DMG@illinois.gov](mailto:DPH.LABS.DMG@illinois.gov). Refer to SIREN memo sent 8/4/20 for more details.

## FAQ from last week

- Q: Do previously positive/recovered residents need to be quarantined for 14 days when they are admitted to an LTCF or returning to a LTCF from a hospital or clinic appointment? Does the CDC's 3-month retesting timeline recommendation apply here?
  
- Q: Any resident who meets criteria to come off TBP may be released directly into the general population rather than into a convalescence area??

## FAQ from last week

- Q: Are the CDC/CMS webinars that are already up and running the training required for the CMS additional funding? If we have attended, have we received the training?
- Q: From the guidance from July 15th, our facility has always read this as to wear eye protection in conjunction with face masks. Just needed clarification on the eye protection for our facility
- Q: Any updates on when we can expect the IDPH guidance on reopening LTC, especially the beauty salon?

# Open Q&A

Submit questions via Q&A pod to **All Panelists**

Slides and recording will be made available after the session.

# Reminders

- SIREN Registration
  - To receive situational awareness from IDPH, please use this link to guide you to the correct registration instructions for your public health related classification:  
<http://www.dph.illinois.gov/siren>
- NHSN Data Assistance
  - Contact Telligen: **nursinghome@telligen.com**